**KENMORE PATIENTS GROUP MEETING**

**THURSDAY 25 AUGUST 2022**

**Present** Andrew Blain, Di McVeigh, Angela Philpott, Tomi Komoly, Peter Davenport,

Dr. Scott, Lynne Garner.

**Welcome** Hazel Robinson.

**Apologies**, Fran Watson, Ann Brown.

The Group discussed with Dr. Scott and Lynne the two sets of draft questions for the patient survey on the introduction of Online Consulting. The conclusion was that the use of a smaller number of questions was more likely to get a larger response. Suggestions were made that the survey be sent to patients who have had a consultation in the last three months, patients of certain ages or regular attenders at the Practice. Andrew will let Dr. Khan know the result of the discussion. Dr. Scott said that the proposal to increase the number of Consulting Rooms within the Practice by dividing up some of the larger rooms and utilising the space in the basement by extending the lift access would not be going ahead at present. The Practice will be seeking planning permission for the lift and will bid for money from the Clinical Commissioning Group with an intention to start from April 2023. Andrew said he was waiting to hear from Carole Brooks, the Nursing Manager, as to whether the Group would be helping to put up banners etc. and providing “crowd control” at the Flu Clinics. Lynne said that Practice was waiting to hear whether they would be doing the Covid Booster injections. Andrew said that he was proposing to invite the staff who work for the Primary Care Network (the five local Practices) to provide their services to Kenmore to come to the Patient Group Meetings so that patients could know more about they do. To start with, he plans to invite one of the Clinical Pharmacist first as they have been working with Practice for the longest and most patients will have some contact with them. He has also contacted Tom Brownhill (IT Manger) about updating the TV Screen. Hazel volunteered to help with this.

**The next meeting will be at 2pm Thursday 27 October 2022.**

**THESE NOTES ARE AVAILABLE ON THE PATIENT GROUP PAGE OF THE PRACTICE WEBSITE: -**

**www.kenmoremedicalcentre.co.uk**

**IF YOU HAVE COMMENTS ABOUT THESE MEETINGS OR IDEAS ABOUT OUR ACTIVITIES, PLEASE E-MAIL THE CHAIR AT** [**blainra@aol.com**](mailto:blainra@aol.com) **OR TELEPHONE HIM ON 01625 528866**