

There are times when your GP has to charge for services that are provided. These will occur when what you require is not covered by the NHS.

**GPs are not employed by the NHS:** they have to cover their costs, such as staff, buildings, heating, etc., in the same way as any small business.

**A full list of all non NHS services at Kenmore** is posted on the notice board next to the Receptionists' counter near to the checking-in screens. These lists also contain the current charges.

Some examples of non-NHS services are:-

## **1. Certificates**

You will be asked to pay, when your GP completes a certificate that is not part of her/his NHS work. The most common are:-

- a) a private sick note:
- b) a private prescriptions for drugs not needed immediately by patients travelling abroad:
- c) vaccination certificates:
- d) holiday cancellation forms:
- e) BUPA/PPP certification:
- f) a 'to whom it may concern' note:
- g) a report of incapacity to work.

## **2. Reports**

You may also ask your GP to complete a report for you, when the doctor's task is not part of the NHS contract.

Two common examples are:-

- a) insurance claim forms:
- b) copies of reports for patients under the Access to Health Records Act 1990.

**Please note that no charges have been included here** as they may be subject to change.

**There are no circumstances in which these fees can be waived.** However, do bear in mind that some documents, e.g. a passport application, can be signed by an accountant, a teacher or other professional.

**Please remember to leave sufficient time** if you need your GP's help in this way. A doctor will have to check patient records before signing a certificate or completing a report and this will take time and expertise. If a document is required urgently, i.e., within 48 hours, the charge will be increased.

**Payment is required in advance;** in the past doctors have made time to do such work and have not then received payment.

**KENMORE MEDICAL CENTRE**

**A GUIDE TO  
NON-NHS CHARGES**

**Produced with the assistance of the  
Kenmore Patients Group**