

Newsletter May 2018

Text messages: Kenmore operates a text message reminder service for appointments. If you would like to sign up for this, please contact Reception. All information is held confidentially. This service will help to reduce the number of failed appointments. ***Please notify us if you change your mobile number; address or telephone number.***

FLU CLINICS 2018 – The dates for this year's Flu Clinics are **Saturday 22nd September and Saturday 6th October.**

CATCH Common Approach to children's health
The CATCH app provides parents and carers of children aged 0-5 with NHS approved information to help you know when your child needs medical attention and when self-care would be more appropriate.

SELF CARE: There are posters and displays in the main waiting room and leaflets available for further information about consulting your pharmacist for over the counter medications for minor conditions.

Telephone consultations: Each day telephone appointments are available for the last appointment slots for morning and evening surgeries. These are suitable for medical results/medication reviews/referrals and general advice. These can be booked via Reception.

Staff car parking: *In order to free up more parking spaces for patients our staff are no longer able to park at Kenmore, we would be most grateful if any patient living close to Kenmore would allow a member of staff to park in their drive. If you could offer this service please let the surgery know. **Please help!!***

Alexandra Hospital: Kenmore are now working with BMI The Alexandra Hospital, to offer consultation at the surgery for: Hip & Knee problems; General surgery; Spinal and Back complaints. For more information on how to be referred, please speak to your GP.

Staff: Sister Kathy Wellman is retiring at the end of May. We are currently in the process of recruiting for a new Practice Nurse

Cost of NHS services. It has been reported that:-

Average prescription	£25	GP appointment	£36
GP home visit	£110	District Nurse	£70
A&E visit	£130	Ambulance carriage	£275

Food for thought??

Physiotherapy: GP's can now offer you a choice of local physiotherapy services or give you the opportunity to self-refer. The Clinical Triage self-referral number is 0333 200 4042

Appointment requests Receptionists may ask your reason for attending in order to direct you to see the most appropriate healthcare professional.

Surgery closure and prescriptions: the next closure for staff training will be on the afternoon of **Wednesday 6th June 2018.** **The surgery will close at 1.00pm that day. The pharmacy will remain open – access by the surgery fire door.**

LATE NIGHT PHARMACY

A list is available on the surgery noticeboard, the surgery entrance door and also Kenmore Medical Centre website. The list is updated every six months.