

Newsletter October 2018

Text messages:

Kenmore operates a text message reminder service for appointments. If you would like to sign up for this, please contact Reception. All information is held confidentially. This service will help to reduce the number of failed appointments. **Please notify us if you change your mobile number; address or telephone number.**

FLU CLINICS 2018 The dates for this year's 'flu clinics are **Saturday 6th October and Saturday 3rd November.**

The benefits of "going on line" at Kenmore. 40% of patients are using this system so more appointments are now available. At any time day or night you can order your repeat prescription / book an appointment with a doctor if there is one available / view your list of medications / view your blood results. **To register, please ask at Reception and they will help you – it's easy!**

Please remember that Doctor appointment slots are for 10 minutes. If you require longer, please book a double appointment at Reception. Please note that the time you may be kept waiting is from the time of your appointment, not the time you arrived! Thank you.

Telephone consultations: The last 2 appointment slots with patients for each doctor are dedicated to 4 telephone consultations. These are suitable for eg: medical results / drug reviews / referrals and general advice. These can be booked via Reception as usual.

SELF CARE

Please see over this page for a list, issued by N.H.S., of minor health concerns for which a prescription will not generally be issued. Over the counter medicines are available to buy in a local pharmacy or supermarket.

CAR PARKING

Please only park at Kenmore for the duration of your appointment. Following recent daily 'illegal' parking, the Practice will be introducing a system of fines. Thank you.

Extended hours A small number of appointments are now available at Handforth Clinic between 6.30pm and 8.00pm Monday – Thursday and at Waters Green, Macclesfield on Friday – Sunday. All appointments may be booked via Kenmore Reception.

Same day appointment requests: Receptionists may ask your reason for attending in order to direct you to see the most appropriate healthcare professional.

Staff Changes

Laura Thomson (nurse) is leaving & Emily Dale & Jemma Marston (nurses) are joining Kenmore. Dr Nancy Butler is on Maternity leave.

Cost of NHS services. It has been reported that:-
Average prescription £25, GP appointment £36, GP home visit £11,0 District Nurse £70, A&E visit £130, Ambulance £275 Food for thought?

The Postal Pharmacy Company 2U has been aggressively targeting patients again recently. Kenmore believes that the information has been taken from the Electoral Roll. **This company is not endorsed by Kenmore.**

"10 tips for seeing your doctor". A leaflet is available at Reception explaining helpful hints for consideration before your appointment with your doctor. This is also available on our website.

Surgery closure and prescriptions: The next closure for staff training will be on the afternoon of **Wednesday 3rd Oct & 7th Nov 2018.** **The surgery will close at 1.00pm that day. The pharmacy will remain open – access by the surgery fire door.**