

# KENMORE PATIENT GROUP NEWSLETTER

FEBRUARY 2009

**Staff Changes:** We welcome Alan Jackson, Phlebotomist, who joined the Practice in January. Alan works Monday to Friday from 8.30am to 10.30am to ensure that blood tests are completed for the daily collection.

A new Registrar (Dr Blesson Abraham) starts work here in February.

**Repeat Prescriptions:** A free collection and delivery system is available for those patients who have difficulty in attending their local Pharmacy. Please enquire at your local Pharmacy to register for this service **which is run independently of Kenmore Medical Centre.**

**Emergency Supplies:** If you need one of your regular medicines when Kenmore is closed and you are unable to contact your doctor, your regular pharmacy where you normally go for your prescriptions may be able to help you. Your pharmacy can, under special circumstances, supply you with 2-3 days supply of your medication. This can only be done in genuine emergencies and it may incur a charge. Please note that ALL Pharmacies run independently of the Medical Centres.

**Waiting Room Television:** A 42 inch flat screen monitor has been very kindly donated by one of our patients for the waiting room area. This will shortly be installed and available. Our sincere thanks go to Mrs S Johnson for this generous donation.

**Kenmore Website:** 918 people visited the website in December as compared to 800 in June. The website has been improved so that it is now possible to book an appointment or repeat prescription from anywhere at home or abroad.

**Surgery closure:** Please note that the surgery will be closed from 1.00pm on Wednesday 4<sup>th</sup> March and Wednesday 1<sup>st</sup> April for staff training.

**Blood tests:** The Nursing Staff request that you check your details are complete on the special envelope given to you by the doctor before attending for your blood test appointment.

**'Lost' appointments:** In January, 228 appointments were missed, thus depriving others of the opportunity to use these, and wasting valuable NHS resources. *Please, please*, notify the practice as soon as possible if you are unable to keep your appointment!

**Message in a bottle:** These bottles, supplied by the Wilmslow Lions, are still available in the waiting area. Full instructions for use are included in the container.

This leaflet has been produced by the Kenmore Patients Group. If you have any comments or suggestions about future editions, please write to the Chairman, Mr Andrew Blain c/o Kenmore Medical Centre or contact us on our e-mail address.