

KENMORE PATIENT GROUP NEWSLETTER DECEMBER 2008

Staff Changes: We welcome back Carolyn Roebuck into the Reception team. Joan Capper has retired as a receptionist in November after 12 years with the Practice. We wish her an enjoyable retirement.

H. P.V. Vaccinations: Any of the 36 17-18 year old girls who did not come for their vaccination after receiving a letter from the Practice are still welcome to come to Kenmore for it. There is vaccine available and a routine appointment should be booked with a nurse. It is advisable to have the first of these injections by the end of December 2008 so that the follow-up ones do not clash with A Levels or University Entrance.

Waiting Time: It is the policy of the Practice to aim to see patients within 20 minutes of their booked appointment time. However due to the unpredictable nature of appointments this is not always possible. Receptionists do try to inform you if there is to be a longer delay.

Nurse Practitioner: Terry Barcion has her consulting room upstairs but she will come down to the ground floor if a patient requests it. This facility also applies to any doctor appointments if the consulting room is upstairs. Please request this on arrival at Reception.

Flu Clinics: The two Saturday morning Flu Clinics seemed to run smoothly. However, not everyone who received a letter came for their injection. If you received a letter and did not attend there is still vaccine for you at the Surgery. All you have to do is to book a routine appointment with a nurse. It is very important to have this injection if you are in one of the "at risk groups" or "age-related groups".

Medical Students: Third year medical students from Manchester University visit Kenmore on a Friday and observe Doctor consultations. If you do not wish to have a student present for your appointment please notify reception on arrival.

Christmas/New Year Closures: Thursday 25th Dec 2008, Friday 26th Dec 2008, Thursday 1st Jan 2009 - The Practice will close at the end of surgeries on Wednesday 24th December and open again on Monday 29th December. It will close again on Wednesday 31st December at the end of surgeries and re-open on Friday 2nd January 2009.

Please do not forget to apply for your repeat prescriptions early - for Christmas, no later than Friday 19th December 2008 and for New Year no later than Monday 29th December 2008.

This leaflet has been produced by the Kenmore Patients Group. Any comments or suggestions can be sent to Chairman, Mr. Andrew Blain c/o Kenmore Medical Centre or at our e-mail address:- patient.group@gp-n81002.nhs.uk