

KENMORE PATIENT GROUP NEWSLETTER

AUGUST 2008

Staff Changes . Michelle Buckley has joined the Practice as part-time Chiropodist & Podiatrist to replace John Dawson. Appointments to see the chiropodist are by GP referral only.

Extended Hours

Surgery hours have been extended by 6 hours per week . There are early appointments available from 7:30am in the mornings and evening appointments finish at 7:30pm on certain days of the week. Details of the extended hours appointments are available at reception. This means that on some days the Surgery is open for 12 hours. Please note that at the early and late appointments there are no facilities for blood tests, ECG's etc. If you wish to avail yourself of these early/late appointments please contact the surgery in the usual way. We hope that people in employment will be pleased with these new arrangements.

Appointments. It is always possible to see a **Doctor or Health Professional** within 2 days of contacting the Surgery but you may not be offered one with a specific doctor or the health professional of your choice.

Missed Appointments. 75 booked appointments were missed during July 2008. The average cost of a missed appointment is £16. Please try to phone reception as soon as possible if you are unable to keep an appointment.

Flu Clinics. It is proposed to hold the Flu Clinics on Saturdays, October 4th and 25th. You will be notified by post if you are eligible.

Surgery Closures. Please note that the Surgery will be closed from 1.00pm on the following Wednesday afternoons for Staff Training,
3rd, September, 1st. October and the 5th November.

Minor Ailment Scheme . Your local pharmacist will be pleased to advise you on minor ailments, i.e. coughs/ colds. Leaflets are available from your pharmacist.

“Message in a Bottle” Should you suffer an accident or sudden illness at home, you can pass on essential information about your medications, illnesses, allergies and contact numbers using this container so that the emergency services have all the correct information about you.

This container is then kept in the door compartment of your refrigerator. Full details are included in the container. These free containers are available in the waiting area of Reception, **not at the Reception desk.** It is with the support of the Wilmslow Lions that we are able to make these available to every person who requests one.

This leaflet has been produced by the Kenmore Patients Group. Any comments or suggestions about future editions please write to the Chairman. Mr. Andrew Blain c/o Kenmore Medical Centre